

# Strengthening Multidisciplinary Team Performance in Cancer Services in WSLHD: Three Years' Experience

## Background

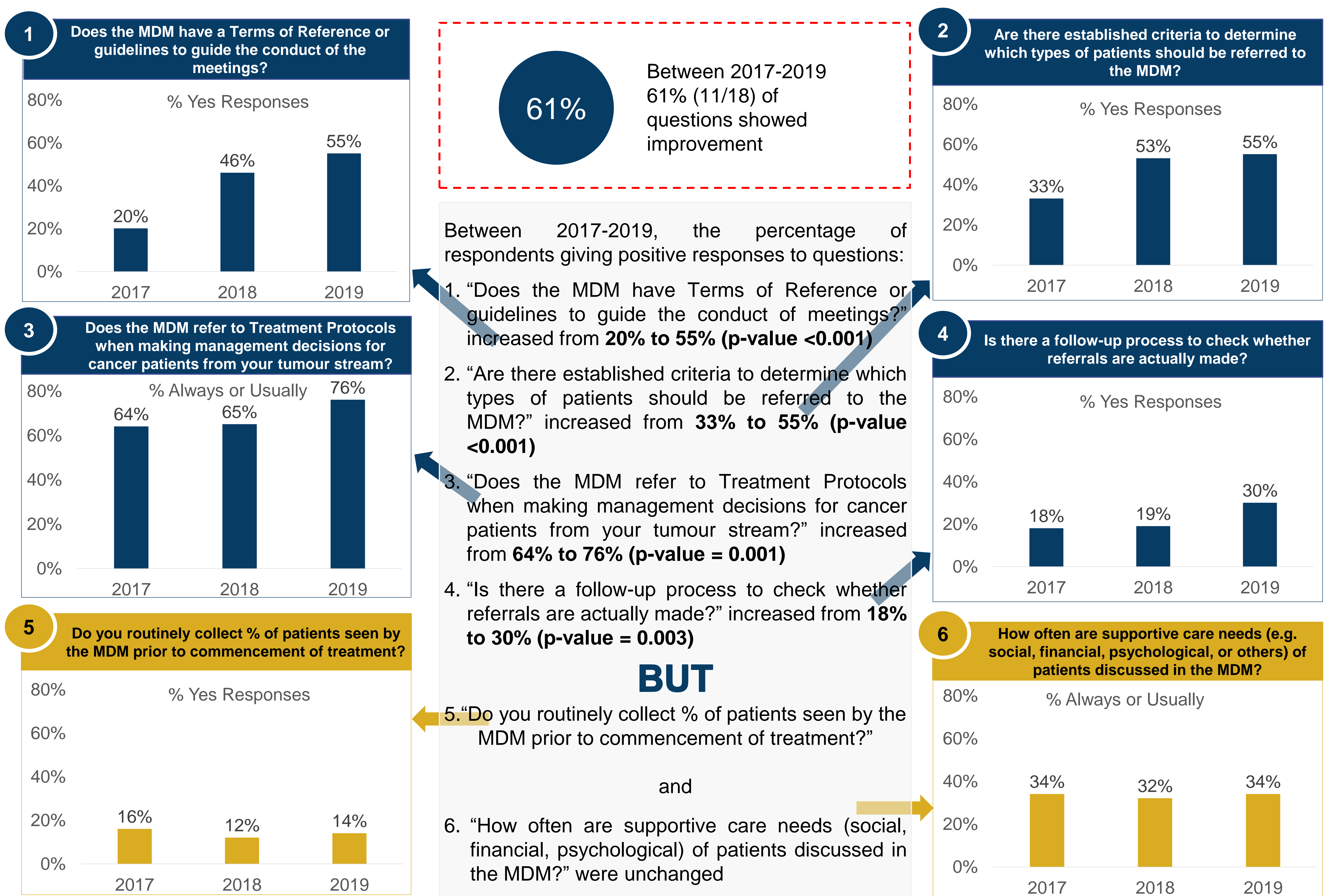


WSLHD Cancer Health Services Research Team have developed two tools used for the assessment of performance of multidisciplinary teams (Tumour Programs). Both measure team perceptions. The first is a survey of the individual's perception of team performance and the second is a maturity matrix developed in collaboration with the USYD Faculty of Engineering and IT (FEIT). This poster focuses on the survey. The survey commenced in 2017 with data collected via an online survey. The survey questions were developed following a multidisciplinary workshop and reflects key indicators of successful MDT performance.

## Methodologies

In 2017, an online survey, adapted from a methodology utilised by Rankin et al., was used to assess members' perceptions of their team's performance over multiple domains. This was delivered via the online platform, SurveyMonkey and analysed using the inbuilt data analysis software. Adjustments were made to the survey to reduce the number of, and clarify some, questions. 18 questions remained consistent and have been analysed across the three years. The number of surveys collected were 129 (2017), 118 (2018), 146 (2019).

## Results



## Conclusion

- An annual member survey can support team engagement and performance improvement in MDTs
- Majority of indicators surveyed showed improvement
- Some indicators have not improved and need further investment

## Next Steps

- Further statistical analysis of 2017 - 2019 survey data
- Formal feedback of their results to all Multidisciplinary Teams
- Implement the maturity matrix to supplement the survey