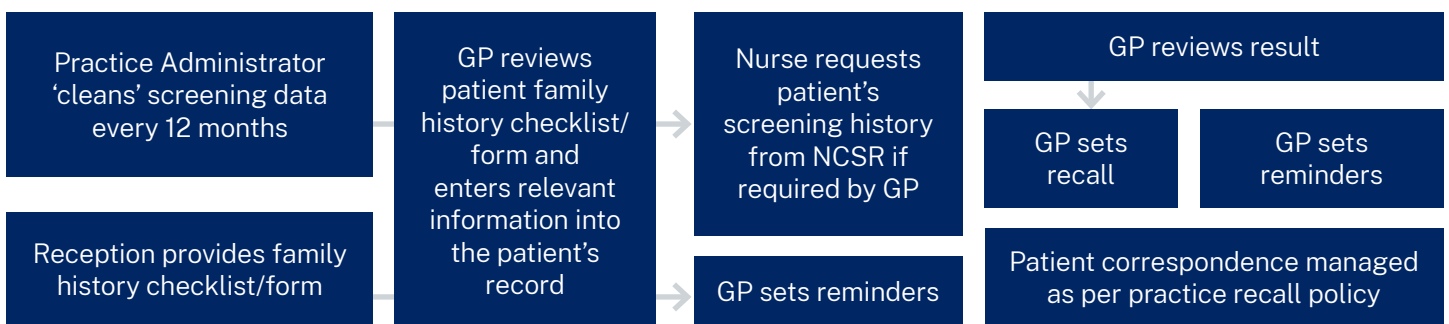


Cancer screening recall and reminder workflow

It is important to decide on a workflow that will work for your practice. Review this workflow and decide how often you will send reminders, and the methods you will use to remind patients (e.g. SMS/letter/phone call). You may use different reminder methods for different types of patients. For example, SMS for patients who have previously screened and are due to return to screen and phone calls for overdue patients who are also eligible for a GPMP or health assessment.



You can utilise pence or POLAR for extracting invitation, reminder and never/overdue patient lists

Invitation	Reminder	Never/overdue
Who	Who	Who
Patients turning 50 who are eligible for the NBCSP and/or BreastScreen NSW. Patients who turned 25 in the previous three months who are eligible for cervical screening.	Patients who have screened previously and are eligible and due to return to screening in the next three months.	Patients who are eligible for screening and are more than 4 months overdue for screening (including patients who have never screened).
When	When	When
Every 3 months recommended	Every 3 months is recommended	Every 12 months is recommended
How	How	How
Your choice of letter, SMS or phone call; and point-of-care reminders	Your choice of letter, SMS or phone call; and point-of-care reminders	Your choice of letter, SMS or phone call; and point-of-care reminders

Filter patient lists to identify patients who are also eligible for a GPMP or Health Assessment

How (and how often) will your practice remind patient about cancer screening and set point of care prompts for patients who are due or overdue for screening and/or eligible for a GPMP or Health assessment?